Connect For Education®

OnMusic Fundamentals 3rd Edition

Accessibility Conformance Report

International Edition

Deep link LTI Version

March 2023

Name of Product/Version:

Title: OnMusic Fundamentals

Author: Connect4Education

• ISBN:978-0-9991160-0-5

Report Date:

March 27, 2023

Product Description:

Web

 OnMusic Fundamentals 3rd Edition is web-based digital courseware for higher education. This courseware provides instructional content and tools including interactive lessons, quizzes, exams, practice exercises and practice worksheets. Lesson pages also include a supplemental toolbar containing optional, interactive learning tools.

[&]quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Electronic Documents

PDF documents related to *OnMusic Fundamentals 3rd edition* are considered 'non-web documents' and are evaluated under 'Electronic Documents'.

- There is an accessible PDF document of the course lesson text that is available for alternate-format accessibility requests.
- There are accessible alternate-format PDF documents for the practice exercises that require students to compose music notation.

Contact information:

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Audit Summary

Report on 50 of 50 WCAG 2.1 AA Success Criteria when auditing the web and document, elements of the *OnMusic Fundamentals 3rd Edition* Course:

- 27 Supports
- 21 Partially Supports
- 2 Does Not Support

Notes:

- Level AAA conformance is not reported in this document and the tables for AAA conformance have been removed.
- OnMusic Fundamentals 3rd Edition courseware does not include authoring tools, software, closed systems or closed software. Tables and categories related to these elements have been removed from this document.
- OnMusic Fundamentals 3rd Edition courseware does not require specific hardware. The hardware report tables have been removed from this document.
- All testing was conducted from a student standpoint.

Evaluation Methods Used:

A Web Accessibility Specialist familiar with the product conducted the following:

- The Website Accessibility Conformance Evaluation Methodology described at https://www.w3.org/TR/WCAG-EM/ was followed to define the scope and process of the evaluation.
- 2. The text was explored. Key pages, content, functionalities, and processes were identified.
- A representative structured sample was selected, and random pages were selected.
 Note: general knowledge of the texts was also employed before a status of 'supports' was given for any specification.
- 4. Accessibility support for the usability of the webpage was evaluated. Successes and failures in meeting each WCAG 2.1 specification were determined and recorded.
- 5. The following technologies were used when evaluating pages and variations of pages:
 - Windows 10 and Windows 11
 - Automated testing tools Axe by Deque and ANDI
 - The Color Contrast Analyzer
 - NVDA screen reader on Firefox web browser
 - NVDA screen reader on the Chrome web browser
 - Keyboard-only input on Firefox, Chrome, and Edge web browsers
 - Touch-only input on Firefox, Chrome, and Edge web browsers
 - Magnification in the browser to 200% on Firefox, Chrome, and Edge web browsers
 - Resizing and reflow of content when seen in a responsive screen size of 320 CSS
 pixels wide by 256 CSS pixels tall on Firefox, Chrome, and Edge web browsers
 - Browser zooming to 400%
 - Windows high contrast settings
 - Windows text-resizing settings

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and
 Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports Electronic Docs: Supports	Web: All practice exercises, except the 'Ear Training', that rely on visual representation for creating music notation have accessible alternatives available on request of the instructor or the school disability office. These alternatives can be completed using assistive technology. The full inclusion of text alternatives for non-text content is currently either in progress or planned. All non-text content should have text alternatives in the future. 1) Some buttons for playing audio examples are labeled with graphic elements without accessible names. 2) Supplemental toolbar 'Show Me' animations do not have alternative text however; these animations have alternative text when they are shown in the lesson pages. 3) Top of page banner images of text on lesson pages have insufficient alt text. 4) The image link to open the virtual keyboard has no text alternative. Electronic Docs: All non-text content has an appropriate text alternative.

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports Electronic Docs: Supports	Web: Video-only content is not present. Most audio-only content depicts the sounds of musical notes and is clearly described in the lesson text. However, some lessons have the Discover Music tool in the supplemental toolbar featuring audio-only music content with no text alternative. Please note the Discover Music tool is supplemental and can be suppressed from the course on request. Electronic Docs: Audio or video-only content is not contained in PDF documents associated with the course.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.8.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports. Electronic Docs: Supports	Web: Much of the synchronized video content in <i>OnMusic Fundamentals 3rd Edition</i> has captions. The addition of captions to all synchronized video content is currently either in progress or planned. All synchronized video content should have captions in the future. Electronic Docs: PDF documents associated with the course do not have synchronized video content.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does not support. Electronic Docs: Supports	Web: Audio descriptions and/or text alternatives for synchronized video content are not currently included in the course, but planning is now in progress for inclusion in the future. In the meantime, all learning objectives are presented in text on the lesson pages and do not rely exclusively on video presentation. Please note that the 'Discover Video' toolbar content is supplemental to the course and can be suppressed, if needed, until all videos have text alternatives. Electronic Docs: Synchronized media is not contained in PDF documents associated with the course.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Partially Supports Electronic Docs: Supports	Web: Ensuring that information relationships are programmatically established in the pages of the course is either in progress or planned. All visually presented information relationships should also be programmatically available in the future. 1) Some lesson pages and the course preamble page contain data tables that do not programmatically reveal the relationships between the data cells and table headers. There are also layout tables in the lesson pages that utilize data table markup.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Conformance Level	2) The supplemental toolbar tools, Keywords and Collaborate (eClipz) contain lists that are not correctly structured. 3) The quizzes and exams have a visual heading on the start page that is not a programmatic heading. Also, during the quiz process two programmatic headings were found that are not visually identifiable as headings. 4) All practice exercises, except the 'Ear Training', that rely heavily on visual information, with little or no information conveyed programmatically, have accessible alternatives available on request of the instructor or the school disability office. These alternatives can be completed using assistive technology. 5) One lesson content page surveyed had clickable audio icon buttons with label text only visually associated to the buttons.
		Electronic Docs: PDF documents associated with the course convey meaning and structure programmatically. (Download PDF documents for best experience)

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Supports Electronic Docs: Supports	Web: Audited content supports meaningful sequence. Electronic Docs: The reading and navigation order (determined by code order) of the content is logical and intuitive.
 602.3 (Support Docs) 1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports	Web: Please note that as a music fundamentals course, sound and notation is an essential part of many activities. However, instructions for understanding and operating the content does not use sensory information to convey information (such as reference to shape, size, visual location, orientation, or sound). Electronic Docs: Instructions to use the content does not rely on sensory characteristics.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Partially supports Electronic Docs: Supports	 Web: Some links in lesson pages rely on color alone to indicate that they are interactive. At default settings, the quiz navigation block will show which questions are correct, incorrect, and unanswered. The incorrect (red) and incomplete (white) statuses rely on color coding. Electronic Docs: Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
 602.3 (Support Docs) 1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports	Web: Automatically playing content is not present in the course content. Electronic Docs: Automatically playing content is not in the content.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports Electronic Docs: Supports	Web: The addition of keyboard accessibility to all content is currently either in progress or planned. All content should have keyboard operability in the future. 1) In the supplemental toolbar, Show Me, Keywords, and Discover Music have some interactive content that cannot be operated using the keyboard alone. 2) In the lesson pages, there are some audio examples that cannot be operated using the keyboard alone. 3) The Quiz navigation block question links (which are inactive at default settings) show tooltip popup text 'Correct' and 'Incorrect' when hovered with the mouse. Unanswered questions show 'Not complete'. This could be considered essential information, but it is not available to keyboard users. Please note that alternate ways exist during the quiz process and immediately after that let users know if their responses to quiz questions are correct or incorrect, but this navigation block feature is static and can be accessed by mouse users anytime during the quiz to learn the status of any question. 4) The virtual piano cannot be fully operated with the keyboard alone. Fractice exercises cannot be operated with the keyboard alone. However, all exercises except the 'Ear Training' have accessible

Criteria	Conformance Level	Remarks and Explanations
		alternatives that can be completed using keyboard alone. These alternatives are available on request of the instructor or a school official. Please note that Ear Training Practice Exercises are not grade-weighted by default. 6) The action to add Collaborate eClipz files cannot be completed with the keyboard alone. 7) Advanced settings controls on the section introduction page video player cannot be accessed with the keyboard alone. Electronic Docs: All interactive content is keyboard accessible.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document)	Web: Partially supports	Web: Removal of keyboard traps is currently either in progress or planned. 1) The Discover Music Player, which is
 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Electronic Docs: Supports	used in some lesson pages, has a forward moving keyboard block. 2) The Virtual Piano Keyboard can trap focus in some cases. Electronic Docs: Supports
 Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially supports Electronic Docs: Supports	Web: 1) The YouTube® video player, which is used in the supplemental Discover Video tool, uses letter-only (including upper- and lower-case letters), punctuation, number, or symbol characters shortcuts that cannot be turned off. However, character key shortcuts are in effect only when the media players have focus. Please note that corrections for items related to YouTube® are controlled by YouTube®, a third-party software vendor. Also, Discover Video content is supplemental and can be removed from the course on request. 2) A few other videos play in section introduction pages that use a media player using keyboard shortcuts that can be turned off, but the mechanism to do so is not keyboard accessible. Electronic Docs: Supports, keyboard shortcuts not used.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: By default, time limits are present in the course only during exams, which is an essential exception. Electronic Docs: Time limits not present.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Moving, blinking, content is not present. In timed exams, an autoupdating timer is at the bottom of the page, but it is not presented in parallel with the other content. Electronic Docs: Moving, blinking, or auto-updating content is not present.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Flashing content is not present. Electronic Docs: Flashing content is not present.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Web: Supports Electronic Docs: Supports	Web: Quizzes, and exams have skip links. For deep link courses, the host learning management system typically provides the 'skip to main content' link. Electronic Docs: Not applicable

Criteria	Conformance Level	Remarks and Explanations
 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: All pages were titled. Electronic Docs: All PDF documents have a title property.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports Electronic Docs: Supports	Web: Lesson and assessment content generally has a logical focus order that preserves meaning and aids use. 1. However, the supplemental tool bar pop-up windows do not always maintain the focus order by keeping the focus in their pop-up dialog window when using the screen reader. 2. When interacting with the Discover Music Player in the lesson pages focus order is not maintained. Electronic Docs: Supports
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports Electronic Docs: Supports	Web: Ensuring that link purpose is clear is currently either in progress or planned. 1) Some non-functioning links with no text or accessible name appear at the bottom of modal pop-up windows. 2) The 'Inspect Assignments' page has unlabeled icons that are links to assignment pages in the text. Screen readers read the filename of the icons. Until this issue is repaired, users can rely on the link text – the page namesthat are next to the icons. Electronic Docs: Supports

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	Web: Multipoint or path-based gestures are not required. Electronic Docs: Multipoint or path-based gestures are not required.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	Web: The down-event of the pointer is not used to execute any part of functions. Electronic Docs: The down-event of the pointer is not used to execute any part of functions.

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially supports Electronic Docs: Supports :	Web: (As per the WCAG 2.1 documentation, the term label is not limited to the label element in HTML.) 1) In some lesson pages, a 'click to play video' control was found with a visible name that did not match the accessible name. Electronic Docs: For user interface components with labels that include text or images of text, the name contains the text that is presented visually.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	Web: Motion does not activate content. Electronic Docs: Motion does not activate content.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Web: Partially supports Electronic Docs: Supports	Web: All parent pages in this text were found to have a language attribute. However, some nested pages did not have a language attribute. Electronic Docs: The document default language is specified.
504.2 (Authoring Tool)602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web	Web: Supports	
document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Electronic Docs: Supports	Web: When any user interface component receives focus, it does not initiate a change of context. Electronic Docs: Focus does not cause a change of context.
 Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Entering data or selecting a form control has predictable effects in our texts. Electronic Docs: Supports
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable	Web: Supports. If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text. Electronic Docs: Not applicable

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports Electronic Docs: Supports	Web: 1) The drop down select forms that appear when the Chapter Outline lists are collapsed are unlabeled form elements. 2) Instructions and input control labels for Practice Exercises and the Ear Training exercises are not available in text or programmatic alternative. Note, accessible alternatives are available for all Practice Exercises on request of the instructor or a school official. 3) One cloze (fill in the blank) quiz question was found that may not have sufficient labeling or instruction provided. Electronic Docs: Form elements are not present.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable	Web: A few very low-level parsing warnings were detected with no disruption to functionality Electronic Docs: Not applicable

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports Electronic Docs: Supports	The name, roles, and values of user interface components are almost always well provided in the OnMusic Fundamentals 3rd Edition course. Implementation of the remaining accessible names, roles, and values for all content is currently in progress or planned/under further review. Current exceptions are noted here. Web: 1) There is an issue with misconfigured or missing aria-roles in the main menu bar. 2) iFrame elements were found with no title attribute. 3) In the action to add a Collaborate eClipz folder, the elements in the "Create a Folder' pop up panel are hidden from assistive technology. The settings buttons and access controls have no name. When the browser zooms this page to 200%, the add folder button text disappears and an icon is shown instead. This button has no name. 4) Buttons labeled with a 'speaker' graphic used to play audio in lesson pages do not have accessible names. 5) In the interactive Ear Training Activities and Practice Exercises, most controls and buttons have no discernible names. Please note: accessible alternatives are available for the Practice Exercises on request of the instructor or a school official. Electronic Docs: Supports. Interactive components in PDF documents have programmatically determinable names.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Live media is not presented. Electronic Docs: Live media is not presented.

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does not support Electronic Docs: Supports	Web: Audio descriptions for synchronized video content are currently not included in the course, but planning is in progress for inclusion in the future. In the meantime, all learning objectives are presented in text on the lesson pages and do not rely exclusively on video presentation. Please note that the 'Discover Video' toolbar content is supplemental to the course and can be suppressed, if needed, until all videos have text alternatives. Electronic Docs: Synchronized video media is not used.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	Web: Orientation is not restricted in the content. Electronic Docs: Orientation is not restricted in the content.

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	Web: LTI integrated OnMusic Fundamental 3 rd edition content does not contain input fields collecting personal information about users. Electronic Docs: Input fields collecting information about the user are not present.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports Electronic Docs: Supports	Web: Two-thirds of the pages surveyed contained between 1 to 4 contrast errors. Changes to ensure that all course text and images of text achieve an accessible contrast level are currently planned. Electronic Docs: Supports

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports Electronic Docs: Not applicable	Web: Some issues with resizing and magnifying content exist: 1) Some content that opens in pop-up modal windows from lesson pages and the toolbar may display with cut-off content when zoomed to enlarge text. 2) The next and previous page buttons may be obscured by other content when the page is zoomed. Electronic Docs: Content will resize
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports Electronic Docs: Supports	Web: 1) The interactive image-based Ear Training and Practice Exercises use visual representations of text with no text alternative. All practice exercises, except the 'using Ear Training', that rely on visual representation of text have accessible alternatives available on request of the instructor or the school disability office. These alternatives can be completed with assistive technology. Electronic Docs: Text is used to convey information rather than images of text, except for allowed content such as logos.

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially supports Electronic Docs: Supports	Web: 1) Discover video that opens from the toolbar has content that does not reflow and cannot be accessed even with scrolling. 2) When pages are zoomed for reflow: lesson pages and quiz pages have content that is obscured by an absolute positioned page navigation button and a help widget. The lesson pages are also obscured by the collapsed virtual keyboard and Discover Music Player. Electronic Docs: Supports, documents will reflow in an acceptable manner.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially supports Electronic Docs: Supports	Web: The following issues were found that did not meet minimum contrast: 1) The dark gray icons labelling controls on the Discover Music Player have insufficient contrast. 2) The play button in the Ear Training practice activities. Electronic Docs: Non-text content important to understanding has sufficient contrast.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not applicable	Web: No loss of content or functionality was found to occur when setting all the following and by changing no other style property: • Line height (line spacing) to at least 1.5 times the font size; • Spacing following paragraphs to at least 2 times the font size; • Letter spacing (tracking) to at least 0.12 times the font size; • Word spacing to at least 0.16 times the font size. Electronic Docs: This criterion applies only to content implemented using markup languages.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not applicable	Web: No applicable additional content was found to be triggered when receiving and then removing pointer hover or keyboard focus. Electronic Docs: Not applicable

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable	Web: The deep link integrated e-text will use the host LMS navigation controls. Electronic Docs: Course PDF documents with at least 10 pages or more contain bookmarks and a linked table of contents for navigation assistance.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software)	Web: Supports Electronic Docs: Supports	Web: Almost all headings and labels, when provided, were found to be descriptive. However: Electronic Docs: When headings and labels are provided, they are descriptive.

Criteria	Conformance Level	Remarks and Explanations
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports Electronic Docs: Supports	Web: A visible keyboard focus is not explicitly provided for interactive content. However Chrome, Firefox, Edge, and Safari web browser default visible focus is clearly seen through most of the course, including most lesson and quiz page content. Electronic Docs: Supports. Focus is not disabled.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text. Electronic Docs: Supports. No language other than the default language of the document is present.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Web: Supports Electronic Docs: Not applicable	Web: Navigation for deep link course is handled by the host Learning Management System. Navigational elements are not present in the deep linked pages of the course. Electronic Docs: Not applicable.

Criteria	Conformance Level	Remarks and Explanations
 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 3.2.4 Consistent Identification (Level 		
AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not applicable	Web: Components that have the same functionality within the course are identified consistently. Electronic Docs: Not applicable.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Supports Electronic Docs: Supports	Web: If an input error is automatically detected in a quiz or assignment response/submission, and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content. Electronic Docs: Supports. PDF documents included with this course do not require user input.
 602.3 (Support Docs) 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports	Web: We offer academic exams and assignments, and most instructors choose to make final submissions irreversible. However, there is always a multi-part error prevention system in place to help students review and confirm their submissions. We offer system settings to professors that can make exams and assignments more editable after submission when they feel it is appropriate for their students. Electronic Docs: Supports. PDF documents included in this course do not require user input.

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially supports Electronic Docs: Supports	Web: Submission of individual answers to quiz or exam questions, and completion statuses of answered questions are not always programmatically determined through roles or other properties making them available to assistive technologies. Electronic Docs: Supports. Status messages are not needed when interacting with these documents.

Table 3: Success Criteria, Level AAA

Notes: This table is removed. The product is not evaluated at this level of conformance.

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes: All content in *OnMusic Fundamentals 3rd Edition* is covered by the WCAG 2.0 guidelines, reported alongside the WCAG 2.1 in Table 1 and Table 2. However, the content does not completely support all WCAG 2.0 criteria. In cases where the status is less than 'supports', the FPC criteria is mapped to the WCAG 2.0 guidelines.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supports	 As described in 1.1.1 Non-text content As described in 1.2.1 Audio, Video-only As described in 1.2.3 and 1.25 Audio description/media alternative As described in 1.3.1 Info and Relationships As described in 1.4.1: Use of color As described in 2.1.1 Keyboard As described in 2.1.2 No Keyboard trap As described in 2.4.3 Focus order As described in 2.4.4 Link purpose As described in 3.2.2 On input As described in 4.1.2 Name, role, and value
302.2 With Limited Vision	Partially supports	 As described in 1.1.1 Non-text content As described in 1.2.1 Audio, Video-only As described in 1.2.3 and 1.25 Audio description and media alternative As described in 1.3.1 Info and Relationships As described in 1.4.1 Use of color As described in 1.4.3 Contrast (minimum) As described in 1.4.4 Resize text As described in 1.4.5 Images of text As described in 2.1.1 Keyboard As described in 2.1.2 No Keyboard trap As described in 2.4.3 Focus order As described in 2.4.7 Focus visible As described in 3.2.2 On input As described in 3.3.2 Labels or instructions

Criteria	Conformance Level	Remarks and Explanations
		As described in 4.1.2 Name, role, and value
302.3 Without	Partially supports	As described in 1.4.1 Use of Color
Perception of Color	,	As described in 1.4.3 Contrast (Minimum)
302.4 Without	Partially supports	As described in 1.1.1 Non-text content
Hearing	raitially supports	 As described in 1.2.1 Audio and video-only As described in 1.2.2 Captions
		As described in 1.1.1 Non-text content
302.5 With Limited	Partially supports	As described in 1.2.1 Audio and video-only
Hearing		As described in 1.2.2 Captions
302.6 Without Speech	Supports	Functional performance criteria supported
	Partially supports	As described in 2.1.1 Keyboard
302.7 With Limited		As described in 2.1.2 No Keyboard trap
Manipulation		As described in 2.4.3 Focus order
		As described in 2.4.4 Link purpose
		As described in 4.1.2 Name, role, and value
302.8 With Limited Reach and Strength	Supports	Functional performance criteria supported
		As described in 1.1.1 Non-text content:
		As described in 1.2.1 Audio, Video-only
		As described in 1.2.2 Captions
		As described in 1.2.3 and 1.25 Audio
		description/media alternative:
		As described in 1.3.1 Info and Relationships
302.9 With Limited	De d'all a consta	As described in 1.4.1 Use of color
Language, Cognitive,	Partially supports	As described in 1.4.5 Images of text
and Learning Abilities		As described in 2.1.1 Keyboard
		As described in 2.4.3 Focus order:
		As described in 2.4.4 Link purpose
		As described in 2.4.7 Focus visible
		As described in 3.2.2 On input
		As described in 3.3.2 Labels and instructions
		As described in 4.1.2 Name, role, and value

Chapter 5: Software

This table has been removed. Software is not included nor required to use *OnMusic Fundamentals 3rd Edition*

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Accessibility features are not required by Chapters 4 and 5. Built-in accessibility features are not provided.
602.3 Electronic Support Documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	All support documentation is electronic.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Connect For Education® Technical Support can provide information about accessibility features of our products by emailing to support@connect4education.com or by calling Technical Support at 1.7038801180 ext. 200.
603.3 Accommodation of Communication Needs	Supports	Connect For Education® customers have access to electronic support through support@connect4education.com or by calling Technical Support at 1.7038801180 ext. 200. Our

Criteria	Conformance Level	Remarks and Explanations
		staff will adapt communication to the needs of our users. Hearing-impaired customers in the U.S. who wish to speak to a Technical Support specialist may also use a telecommunications relay service (TRS). Information about the TRS is available at http://www.fcc.gov/cgb/consumerfacts/trs.html and a list of telephone numbers is available at https://www.fcc.gov/general/telecommunications-relay-services-directory . International hearing-
		impaired customers should use the TRS at +1.605.224.1837. A Technical Support technician will respond to technical issues according to the standard service request process.

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes: All content in *OnMusic Fundamentals 3rd Edition* is covered by the WCAG 2.1 guidelines, reported in Table 1 and Table 2. However, the content does not completely support all WCAG 2.1 criteria. In cases where the status is less than 'supports', the FPS criteria is mapped to the WCAG 2.1 guidelines.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	 As described in 1.1.1 Non-text content As described in 1.2.1 Audio, Video-only As described in 1.2.3 and 1.25 Audio description/media alternative As described in 1.3.1 Info and Relationships As described in 1.4.1: Use of color As described in 2.1.1 Keyboard As described in 2.1.2 No Keyboard trap As described in 2.4.3 Focus order As described in 2.4.4 Link purpose As described in 3.2.2 On input As described in 4.1.2 Name, role, and value As described in 1.4.10 Reflow As described in 4.1.3 Status messages
4.2.2 Usage with limited vision	Partially supports	 As described in 1.1.1 Non-text content As described in 1.2.1 Audio, Video-only As described in 1.2.3 and 1.25 Audio description and media alternative As described in 1.3.1 Info and Relationships As described in 1.4.1 Use of color As described in 1.4.3 Contrast (minimum) As described in 1.4.4 Resize text As described in 1.4.5 Images of text As described in 2.1.1 Keyboard As described in 2.1.2 No Keyboard trap As described in 2.4.3 Focus order

Criteria	Conformance Level	Remarks and Explanations
		 As described in 2.4.4 Link purpose As described in 2.4.7 Focus visible As described in 3.2.2 On input As described in 3.3.2 Labels or instructions As described in 4.1.2 Name, role, and value As described in 1.4.10 Reflow As described in 1.4.11 Non-text contrast. As described in 1.4.13 Content on hover or focus As described in 4.1.3 Status messages
4.2.3 Usage without perception of colour	Partially supports	 As described in 1.4.1 Use of Color As described in 1.4.3 Contrast (Minimum) As described in 1.4.11 Non-text contrast.
4.2.4 Usage without hearing	Partially supports	 As described in 1.1.1 Non-text content As described in 1.2.1 Audio and video-only As described in 1.2.2 Captions
4.2.5 Usage with limited hearing	Partially supports	 As described in 1.1.1 Non-text content As described in 1.2.1 Audio and video-only As described in 1.2.2 Captions
4.2.6 Usage with no or limited vocal capability	Supports	Functional Performance for this statement is supported.
4.2.7 Usage with limited manipulation or strength	Partially supports	 As described in 2.1.1 Keyboard As described in 2.1.2 No Keyboard trap As described in 2.4.3 Focus order As described in 2.4.4 Link purpose As described in 4.1.2 Name, role, and value As described in 2.5.3 Label in name
4.2.8 Usage with limited reach	Supports	 As described in 2.1.1 Keyboard As described in 2.1.2 No Keyboard trap As described in 2.4.3 Focus order As described in 2.4.4 Link purpose As described in 4.1.2 Name, role, and value As described in 2.5.3 Label in name

Criteria	Conformance Level	Remarks and Explanations
4.2.9 Minimize photosensitive seizure triggers	Supports	Functional Performance for this statement is supported.
4.2.10 Usage with limited cognition, language or learning		 As described in 1.1.1 Non-text content: As described in 1.2.1 Audio, Video-only As described in 1.2.2 Captions As described in 1.2.3 and 1.25 Audio description/media alternative: As described in 1.3.1 Info and Relationships As described in 1.4.1 Use of color As described in 1.4.5 Images of text As described in 2.1.1 Keyboard As described in 2.4.3 Focus order: As described in 2.4.7 Focus visible As described in 3.2.2 On input As described in 3.3.2 Labels and instructions As described in 4.1.2 Name, role, and value
4.2.11 Privacy	Not applicable	The <i>OnMusic Fundamentals 3rd</i> edition courseware does not provide features specifically for accessibility.

Chapter <u>5: Generic Requirements</u>

Notes: Not applicable to *OnMusic Fundamentals 3rd Edition*. This course does not utilize closed functionality components. This chapter is removed.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not applicable to *OnMusic Fundamentals 3rd Edition*. This course does not utilize ICT with Two-Way Voice Communication. This chapter is removed.

Chapter <u>7: ICT with Video Capabilities</u>

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	Where ICT displays video with synchronized audio, there is a mode of operation on all course media players to display the available captions. Where closed captions are provided as part of the content, the ICT allows the user to choose to display the captions.
7.1.2 Captioning synchronization	Supports	The mechanism to display captions preserves synchronization.
7.1.3 Preservation of captioning	Supports	All caption data, when present, is preserved and not removed.
7.1.4 Captions characteristics	Partially supports	Not all synchronized media players in the OnMusic Fundamentals 3rd Edition course provide a way for the user to adapt the displayed characteristics of captions to their individual requirements.
7.1.5 Spoken subtitles	Does not support	When a language other than the default language of the course text (English) is included in synchronized media, and subtitles are present, a mechanism does not exist to speak subtitles aloud.
7.2.1 Audio description playback	Does not support	Audio descriptions are currently not provided for <i>OnMusic Fundamentals 3rd Edition</i> course videos.

Criteria	Conformance Level	Remarks and Explanations
7.2.2 Audio description synchronization	Does not support	Audio descriptions are currently not provided for <i>OnMusic Fundamentals 3rd Edition</i> course videos.
7.2.3 Preservation of audio description	Does not support	Audio descriptions are currently not provided for <i>OnMusic Fundamentals 3rd Edition</i> course videos.
7.3 User controls for captions and audio description	Partially supports	For OnMusic Fundamentals 3rd Edition course videos, closed captions control is provided the same level of interaction as the primary media controls when closed captions are available. However, there is no control for audio descriptions.

Chapter 8: Hardware

Notes: Hardware is not required to use the *OnMusic Fundamentals 3rd Edition* course. This Chapter is removed.

Chapter 10: Non-Web Documents

Notes: The *OnMusic Fundamentals 3rd Edition* course is displayed on the web by design and in practice. If a user is not able to use web pages due to a disability, we will provide them with an accessible PDF document of the text lecture content, which contains only the lesson lecture text and (mostly) no interactive content. The following section refers to the accessible PDF of lecture content under those circumstances only. Also included are downloadable PDF documents published by Connect for Education and linked within the course.

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Supports	Synchronized media is not included in PDF documents.
10.6 Audio description timing	Supports	Synchronized media is not included in PDF documents.

Chapter 11: Software

Notes: Software is not included nor required to use *OnMusic Fundamentals 3rd Edition* This table has been removed.

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	The OnMusic Fundamentals 3rd Edition course does not include any specific built-in accessibility or compatibility features. However, users experiencing compatibility questions or issues may request additional assistance from Connect For Education®.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	The OnMusic Fundamentals 3rd Edition course does not include any specific built-in accessibility or compatibility features. However, users experiencing compatibility questions or issues may request additional assistance from Connect For Education®.
12.2.3 Effective communication	Supports	Connect For Education® customers have access to electronic support through support@connect4education.com. Customers may also call Technical Support at 1.7038801180 ext. 200. Our staff will adapt communication to the needs of our users. Hearing-impaired customers in the U.S. who wish to speak to a Technical Support specialist may also use a telecommunications relay service (TRS).Information about the TRS is available at http://www.fcc.gov/cgb/consumerfacts/trs.html , and a list of telephone numbers is available at https://www.fcc.gov/general/telecommunications-

Criteria	Conformance Level	Remarks and Explanations
		relay-services-directory. International hearing-impaired customers should use the TRS at+1.605.224.1837. A Technical Support technician will respond to technical issues according to the standard service request process.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: This chapter is not applicable to the *OnMusic Fundamentals 3rd Edition course* and is removed.

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